

RECYCLED LEATHER VENEER (RLV™)

LIMITED WARRANTY AND LIMITATION ON DAMAGES

COVERAGE

EcoDomo recycled leather veneer is warranted not to be defective in material or in workmanship for one (1) year from the date of purchase.

GENERAL WARRANTY INFORMATION

RLV™ sheets are expected to have color variation due to the organic nature of the product. The warranty does not cover damage caused by improper installation, excessive humidity or use of a non-recommended adhesive. Mistreatment of any kind, including mechanical impact, scuffing caused by hard objects, water damage, plumbing leaks, fire damage, inadequate maintenance, or improper usage will void this Limited Warranty. Mistreatment of improper usage includes damage from moving furniture across the surface without adequate protection, rolling casters on furniture and applications, rotating vacuum cleaners, and dropping heavy or sharp objects onto RLV™. Further excluded are problems due to extreme temperatures, heat or cold, sunlight, stains, discoloration, rips, tears, gouges or indentations. Normal wear and tear expected just like with any other material. However, no warranty is extended unless installation instructions and maintenance are followed.

WARRANTY REMEDY

EcoDomo will furnish comparable recycled leather of similar color, pattern, and quality for either the repair of the defective area or the replacement of the defective tiles at EcoDomo's option.

CONSEQUENTIAL OR INCIDENTAL DAMAGES INCLUDED

EcoDomo will only cover the cost of the purchased material and/or the labor for reinstallation, at its discretion, and will not be responsible for any additional loss, expense, or damage.

IMPLIED WARRANTIES

There are no implied warranties including warranties of merchantability and fitness for a particular purpose or use extending beyond the Limited Warranty noted above. No representative, employee or agent of EcoDomo is authorized to modify or change the limited warranties or limitations on damages as stated herein.

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HOW TO MAKE A CLAIM

Promptly contact retailer in writing and include: name of product purchased, lot number, quantity, cost, date purchased, installer, and installation date. Review period is within sixty (60) days after the claim is filed with EcoDomo. LLC, 630 East Diamond Ave, Suite M, Gaithersburg, MD 20877, Telephone (301) 424-7717; or via email at info@ecodomo.com

